



VEID ENTERPRISES PTE LTD

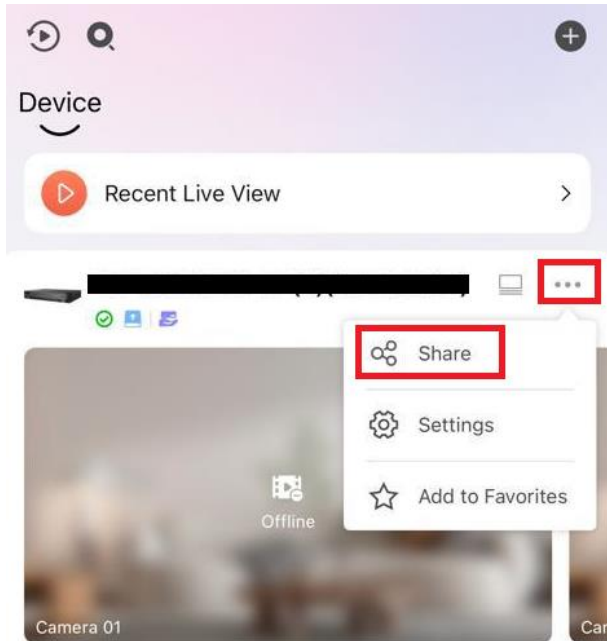
1 Goldhill Plaza #03-21  
Singapore 308899.

Tel: +65 6599 6805 Fax: +65 6251 1287

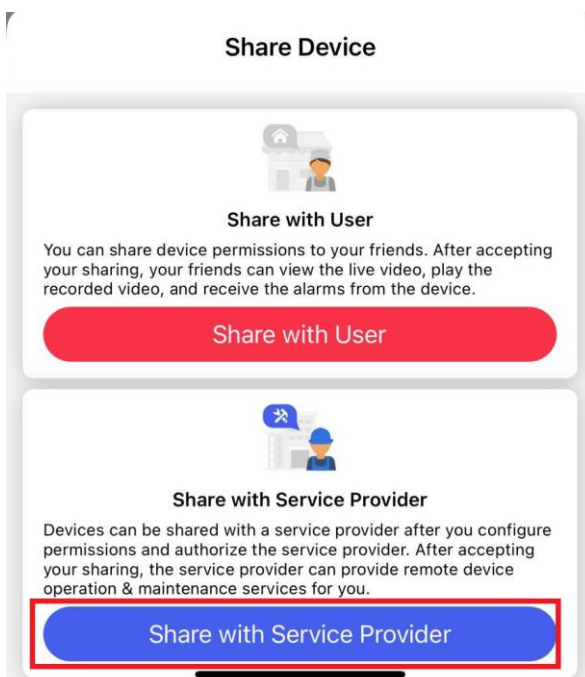
Email: [sales@veid.net](mailto:sales@veid.net)

## Step to authorise System Integrator

- 1) Select '...' and select 'Share'.



- 2) Select 'Share with Service Provider'.

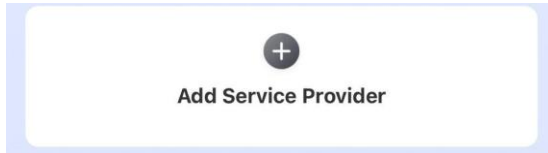




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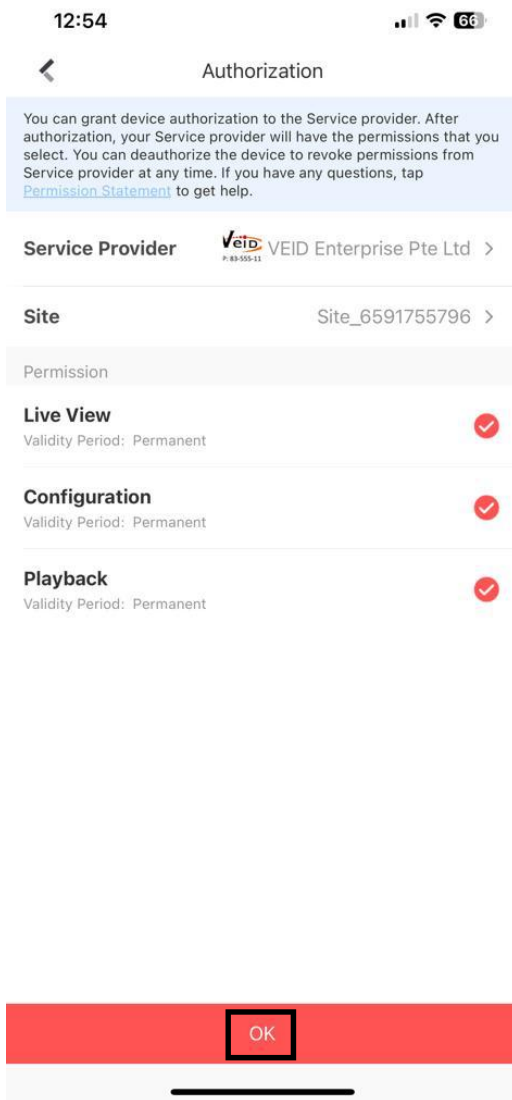
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Email: [sales@veid.net](mailto:sales@veid.net)

3) Select 'Add Service Provider'.



4) Key in [sales@veid.net](mailto:sales@veid.net).

5) Select 'Ok' to Complete.

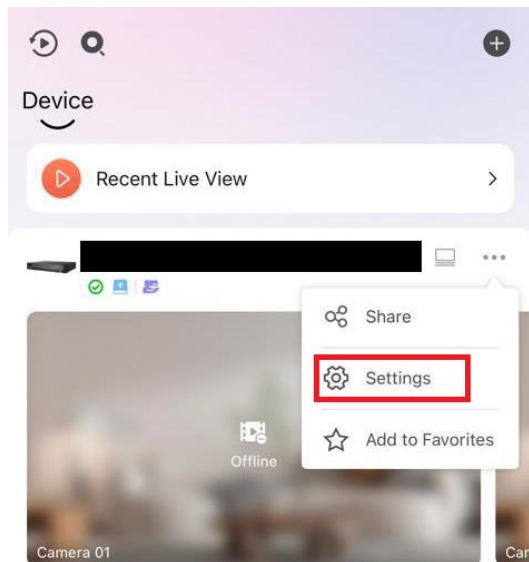




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6) Click on '...' and select 'Setting' to make sure it is authorised.





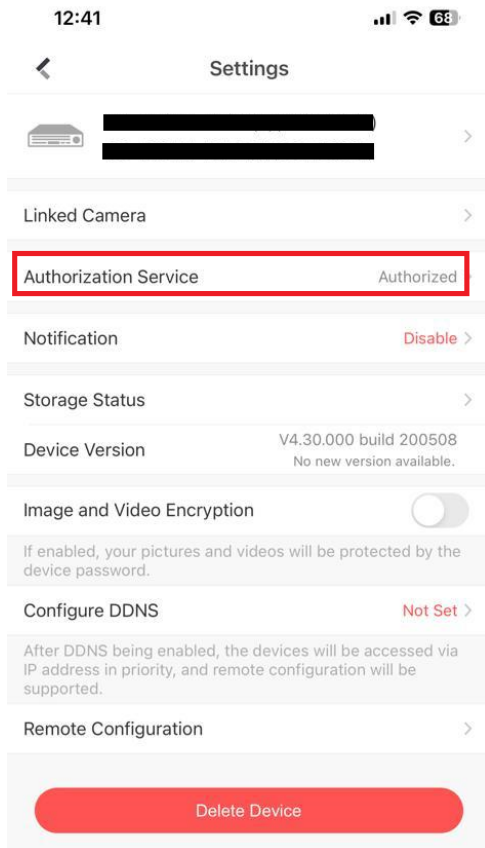
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7) Ensure that it is Authorised.





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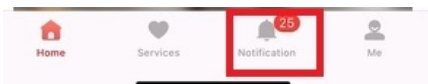
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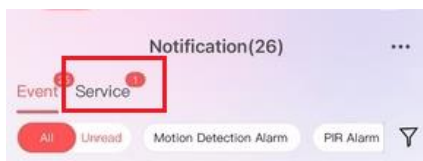
## [Reset DVR/NVR Password Using Hik-Connect App](#)

This reset password only available provided System Integrator initialise the reset password function, and provided customer authorised to do it.

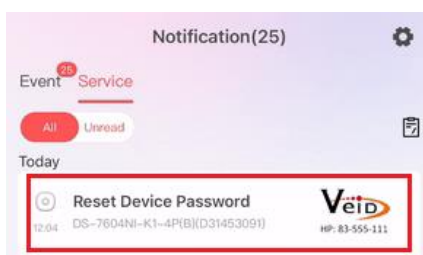
- 1) Launch Hik-Connect App in Mobile App.
- 2) Select 'Notification' button below.



- 3) Select 'Service'.



- 4) Select 'Reset Device Password'

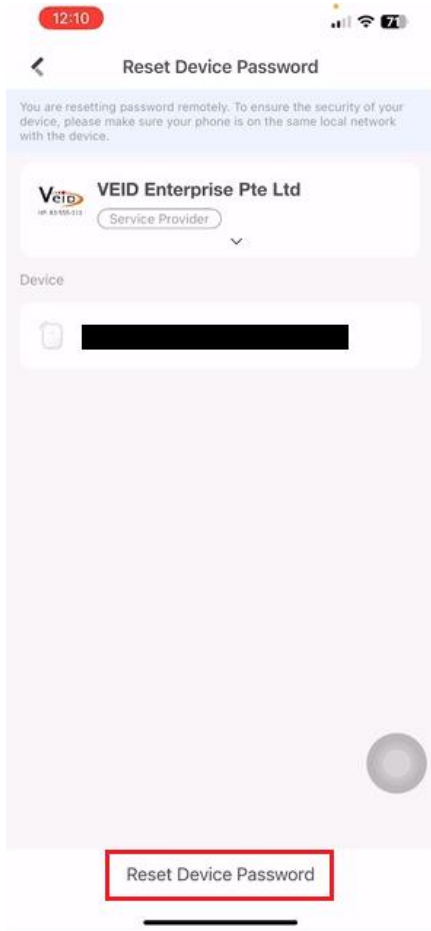




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5) Select 'Reset Device Password'.



6) Type in the new password and select 'Confirm' button.

